



The Victoria Hall Visual Story



Your visit to
The Victoria Hall.

The theatre has two entrances on either side of the building.



If you need to pick up your ticket, you can do this from our Box Office in the Atrium.



This is what your ticket will look like.



In the Atrium you will see Café Bar where you can buy drinks and snacks. This may be crowded and noisy.



If you need somewhere to put your coat or bag then you can use our Cloakroom next to the Box Office.

The Atrium can get very busy and crowded an hour before the show starts.

We have three floors at The Victoria Hall. There are toilets and bars on every floor.

Ground Floor – The Atrium.



This is where the Box Office, Cloakroom and Stalls Doors 1 to 7 can be found.

Floor One – The Circle.



This is where the Circle Bar, and Circle Doors 1 to 6 can be found.

Floor Two – The Upper Circle.



This floor has the Upper Circle Bar, and The Upper Circle Doors 1 to 6 can be found on this floor.

Once the doors to the auditorium are open, there will be a loud announcement that is played on the different levels and in the toilets.

When the doors are open get your ticket and go to the door that you need to go to.

An Usher wearing a black waistcoat and gold tie will check your ticket.

The Ushers will be standing by the doors and holding up programmes for you to buy.

This is what the Auditorium looks like.



Once your ticket has been checked you will then need to find your door by walking around a corridor like this.



Then you will need to find your seat. Seat numbers are on your ticket, our seats look like this.



Once in your seat you must turn off your phone. Phones are not to be used during the shows and you cannot take any pictures.

When the show starts the lights will go down and the room will get darker. This is where you will need to be quiet.

People may cheer and clap at the end of the show and at the end of any songs. You can join in if you would like.

As a concert and gig venue some shows may be very loud and crowded. Check with our Box Office before purchasing your ticket.

If you would like to take a break from the show, you can sit outside of the auditorium and watch the show on our TVs.

There will be a break halfway through the show. This is called The Interval.

The Interval usually lasts for 20 minutes.

You may want to use the toilet or get a drink from the bar. There may be queues.



When the interval is almost over there will be another loud announcement around the theatre.

This means that it is now time to go back to your seat.

At the end of the show the audience will clap their hands.

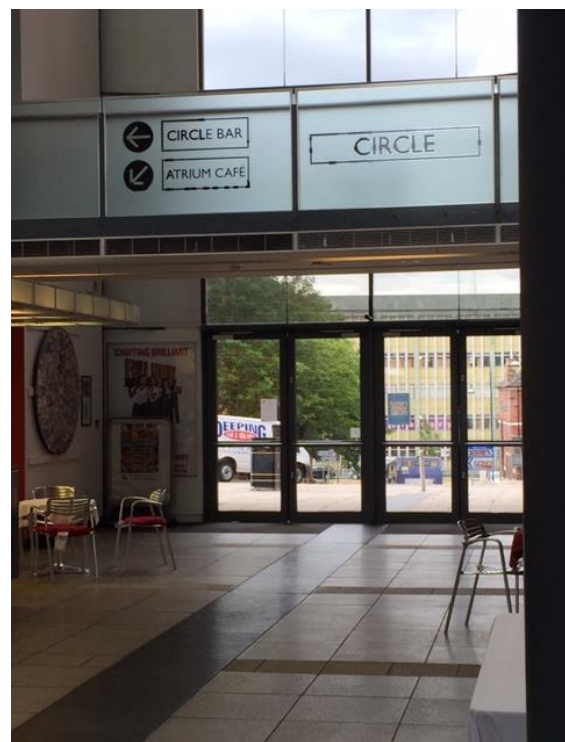
Sometimes they may stand up and cheer.

You can clap your hands too, if you like.

When the show has finished the lights will come back on.

You can leave through any of our doors.

Lots of people will use our main exit. This will be busy and often crowded and noisy.



An Usher can show you the way if you need help.

We hope that you enjoy your visit to The Victoria Hall and come back again soon!



If you have any questions or would like to tell us about your experience at The Victoria Hall then please email:

stokecreativelearning@theambassadors.com