New Wimbledon Theatre
Visual Story

A visual resource for people with Autism Spectrum Condition visiting the theatre. This guide is intended to help prepare visitors for a new experience and to help them become familiar with the surroundings before arriving.

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Welcome to the New Wimbledon Theatre. This is our main entrance.
We also have a side entrance with no stairs.
This is our Box Office where you can buy and pick up your tickets. This area can become crowded from 45 minutes before the performance.
You can buy drinks, sweets & chocolates before the performance in the foyer.
Your ticket will tell you where you need to go.
If you are in the stalls you will go down a corridor like this and stairs like these.
If you use a wheelchair you can use the side entrance to the stalls and use the lift like this.
For the Dress Circle you will go up stairs like these.
For the Upper Circle you will continue up stairs like these.
Ushers work at the theatre and they are here to help you if you have any questions. Ushers wear uniforms like these.
You can buy a programme from the ushers. Programmes contain information about the performance you are about to watch.
If you need to go to the toilet look for signs like these. If you can’t find one of these ask an usher for directions to the toilet. Accessible toilets can be found at the back of the stalls.
This is a picture of the inside of the auditorium. These are the seats the audience will sit in.
You will hear an announcement when the show is about to begin. If you are not yet sitting in your seat you should do so now.
When the performance is going to start the lights will go out and the theatre will be dark. Everyone will try to be quiet & sit still. Some people will make some noise but this nothing to worry about.
During the performance the actors might make a joke and the audience might laugh. You can laugh too. You might see something in the performance that makes you feel sad. It’s OK to feel sad.
The audience might clap during the performance. You can clap too if you like.
The performance might have loud music or noises. If it is too loud you can cover your ears if you like.
If you would like to take some time out you can go to the foyer and watch the performance on the TV screen.
If there is an emergency you need to follow signs like this with your companion.
Halfway through the show there is a break called an ‘interval’. It lasts for 20 minutes. The lights will come on and you can go to a bar or usher to buy a drink or ice cream.
If you don’t want to leave your seat during the interval you can hold up a menu like this. The menu can be found in a pocket in front of you. An usher will come to you and you can tell them what you would like.*

* Available from 1st September 2015
There will be an announcement at the end of the interval. If you aren’t already in your seat you will need to go back now as the performance is about to begin again. The room will go dark again and you should try to be still and quiet.
At the end of the performance the audience will clap. You can clap too if you like.
When the performance has finished the lights will come on. You will now leave the theatre by one of the exits that might look like this. An usher can show you the way.