



I am going to the Princess Theatre in Torquay



If I need to collect my tickets,
I need to do this at the Box Office



I will enter the theatre through the big glass doors



Or I enter through the Blue Access Entrance
next to the Box Office.

To do this I need to ask a member of staff in the Box Office.



If using the access Entrance



When the doors are opened I will see an accessible toilet ahead of me. On my right are big wooden doors which lead to the auditorium.



I can go to Breezes if I want to get a drink
or something to eat.



Or I can go to the Coffee Bar if I would like a hot drink or a soft drink



Or I can go the Theatre Bar on the first floor.
If I would prefer, I can take the lift.



Princess



I can take my drinks and snacks
into the auditorium to enjoy during the show.
I can ask a member of staff about this at the bar.



I should go to the toilet before the show starts. I can ask a member of staff if I can't see where the toilets are.



When the auditorium is ready, the staff will open the doors to the auditorium and stand by them. I can now enter the auditorium with the rest of the audience.



I need to give my ticket to an usher or usherette when I go through the doors into the auditorium. They will tear off a part of my ticket and tell me where to sit. This information is also printed on my ticket.



If I need help finding my seat I can ask the usher or usherette who is in the auditorium



I need to make sure I have any
drinks or snacks I need and that I have been to the
toilet before the show starts

This is the view of the auditorium from the stage



Just before the performance is due to begin, there will be an announcement asking everyone to turn off their mobile phones.

The lights will go dark and everyone will be quiet. I must also quieten down in order to hear everything the actors say.

In the event of an emergency evacuation,
I must follow the instructions given by
theatre staff and follow these signs to leave the building.



If I cannot keep quiet, or if I find the performance too loud, I may ask a member of theatre staff to take me to a different area of the building where it will be quieter.



About halfway through the production, there will be a break called the interval.

The actors will go offstage and the lights will come back on.
People will also start moving around.

During this time, I can go to the toilet or get a drink or snack from Breezes, the Theatre Bar or the Coffee Bar. I could also buy an ice-cream from an ice-cream seller in the auditorium.



At the end of the interval I will hear an announcement informing me that the performance is about to restart.

When I hear this announcement I must return to my seat and try to be quiet. The lights will go dark again.

At the end of the performance, the audience will clap.
This tells the actors that we liked the show.
I may join in with the clapping if I want to.



When the actors have left the stage, the lights will come back on and everyone will start moving around.
I may either leave the building immediately, or wait until the crowds have quietened down



I can use the toilet or go into Breezes if I want to enjoy a drink before I leave the building if I would like.



I can ask a member of staff to call me a taxi if I need one.

